

This document was produced on 10th March 2020. For the most up to date information, visit <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

This document contains answers to the following questions

- 1. Where is the best place to get information or advice about Coronavirus/COVID-19?**
- 2. What can I do to reduce the chance of infection?**
- 3. What are the symptoms of Coronavirus/COVID-19?**
- 4. Should my children come to school if my family has travelled to a country affected by a significant outbreak of Coronavirus/COVID-19?**
- 5. What should I do if my family has travelled anywhere else in the world within the last 14 days?**
- 6. What will the school do if a case of Coronavirus/COVID-19 is suspected or confirmed?**

1. Where is the best place to get information or advice about Coronavirus/COVID-19? The government website is being updated almost daily as the situation changes, so it is the best place for you to go for the latest information. If you have a question about your children's health or your own health, call NHS 111 for medical advice. The government website is: <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

2. What can I do to reduce the chance of infection? The two most important things everyone should do are to • Wash hands often with soap and water, especially before eating, after using the toilet, after taking public transport and after coughing or sneezing into your hands. • Cover your cough or sneeze with a tissue, then throwing it in a bin and washing your hands. If you don't have a tissue with you, 'catch' the cough or sneeze in the crook of your elbow.

3. What are the symptoms of Coronavirus/COVID-19? Based on current evidence, Coronavirus/COVID-19 presents with flu-like symptoms including a fever, a cough, or difficulty breathing. The current evidence is that most cases appear to be mild. Many of those who have died have had pre-existing health conditions.

4. Should my children come to school if my family has travelled to a country affected by a significant outbreak of Coronavirus/COVID-19? The action you should take depends on where you have travelled to. There are different groups of countries/areas and the advice for each is different. You and your children may need to self-isolate, staying indoors at home. There is guidance about how to self-isolate at <https://publichealthmatters.blog.gov.uk/2020/02/20/what-is-self-isolation-andwhy-is-it-important/>

If you have returned from the following areas since February 19, call NHS111 to inform them of your recent travel, stay indoors and avoid contact with other people **even if you do not have symptoms:**

- Iran
- Daegu, Gyeongsan, Cheongdo (Republic of Korea)
- Hubei province, China (returned in the past 14 days)
- Anywhere in Italy (since 9th March)

If you have returned from the following areas in the last two weeks and develop symptoms, however mild, you should stay indoors at home and avoid contact with other people immediately and call NHS 111. **You do not need to follow this advice if you have no symptoms.**

- Mainland China outside of Hubei province
- South Korea outside of [special care zones](#)
- Cambodia
- Hong Kong
- Japan
- Laos
- Macau
- Malaysia
- Myanmar
- Singapore
- Taiwan
- Thailand
- Vietnam

5. What should I do if my family has travelled anywhere else in the world within the last 14 days? Currently there are minimal cases outside the risk areas listed above and therefore the likelihood of an individual coming into contact with a confirmed case is low. **There is no need for any children or their parents to avoid school or other normal activities unless they have had contact with a confirmed case of COVID-19.**

6. What will the school do if a case of Coronavirus/COVID-19 is suspected or confirmed? The school will always follow the latest advice from the NHS and government. This advice is being regularly updated. At the time of writing, the government advice to schools is that if a case of coronavirus/COVID-19 is suspected, the school should remain open and all other children and staff should continue to attend while test results are awaited. This is because nearly all tests are coming back negative. If a case of coronavirus is confirmed in school, the school will receive advice and

instructions from Public Health England about what to do depending on the exact situation. We will always follow this advice and keep you informed.

- Government guidance to educational settings can be found here:
<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19/guidance-to-educational-settings-about-covid-19>